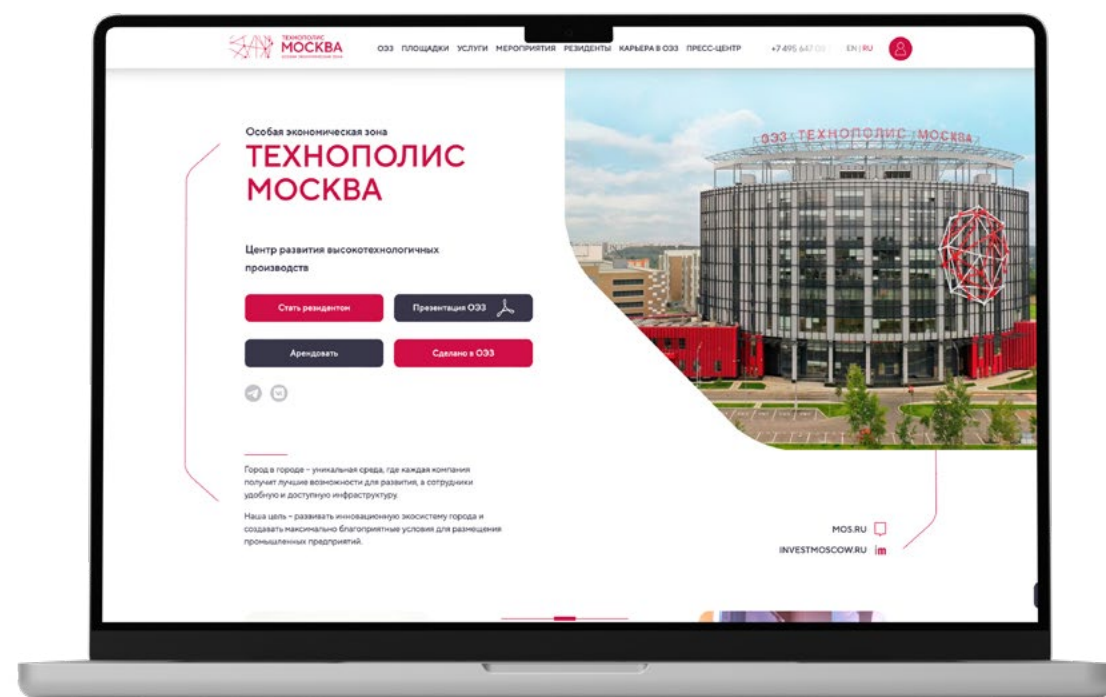


UPDATING DIGITAL SERVICES FOR RESIDENTS

Technopolis Moscow SEZ is continuously enhancing its digital infrastructure, providing modern and user-friendly services for its residents.

In 2024, the Resident's Personal Account, a centralized digital channel for interacting with the SEZ management company, underwent an update. The re-engineering of business processes has greatly increased the transparency and speed of application processing. Improved integrations with back-end services have enabled comprehensive oversight of request fulfillment and prompt feedback. The interface has been made more user-friendly and intuitive: information is organized into relevant sections, navigation has been enhanced, and shortcuts to favorite features are now available on the main screen. Through the Personal Account, residents can submit requests, monitor their progress status in real time, receive notifications and comments from service providers, and access the latest information on billing, services, news, and SEZ events.

Additionally, the SEZ residents' product catalog, a resource for showcasing Russian industrial solutions, has been updated. The platform enables residents to autonomously modify product details, upload images, videos, and specifications, and handle customer inquiries. The integration with the SEZ website and the search options by parameters and industries provide manufacturers with quick access to their target audience and new markets, while buyers have access to an updated database of verified Russian manufacturers. The moderation system ensures that the data remains accurate and current, making the platform a reliable and convenient tool for all involved.



HOW TO BECOME A RESIDENT

Three steps to become a SEZ resident

1

Check if your company is eligible and choose a site

2

Prepare a package of documents and submit an application to the Department of Investment and Industrial Policy of Moscow

3

Sign a lease agreement, build production facilities and launch production

The residents of SEZ areas must adhere to a set of formal, economic, and sector-specific criteria, which encompass the minimum investment amount, project implementation timeframes, and activity limitations.

